

Northern Illinois University

Re-Envisioning Human Resource Services

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Human Resource Services Report

Audrey Southard's recommendations:

- ✓ Hire Chief Human Resource Officer
- Create an organizational structure that provides a consolidated Human Resources Services (HRS) experience for applicants, employees, and leadership
- Create a Talent Acquisition Function
- Create a Total Rewards Function
- Invest in HRS as it becomes a function focused on exceptional service delivery
- Create a Training and Development Function
- Align Labor and Employee Relations
- Create a Human Resource Information System function

Short-Term Priorities

- Upgrade and Invest in Technology for Greater Efficiencies
 - o Collaborate with DoIT
 - o Automate processes
- Investment in HRS Team
 - o Training Resources and Tools
 - o Plan to move all Human Resources departments to main campus
- Develop a Talent Acquisition function to support hiring

 AA/HR Collaborative Team
 Demystify the Civil Service process

Short-Term Priorities

- Create comprehensive training and leadership development program
 - o Collaborate with ADEI, Employee Assistance Program, and other campus partners
- Launch a compensation analysis • Align with Affirmative Action Planning
- Review HR Organizational Structure

• Engage HR Leadership Team to align functions and services to provide an exceptional experience for applicants, employees, and leadership

Long-Term Multiple Year Plan

- Empower HR Team who is primed for change
- Commit to collaboration with campus stakeholders
- Develop simplified processes
- Empower managers and supervisors
- Plan for sustainable investment in technology
- Transparent policies and procedures



