



Northern Illinois University

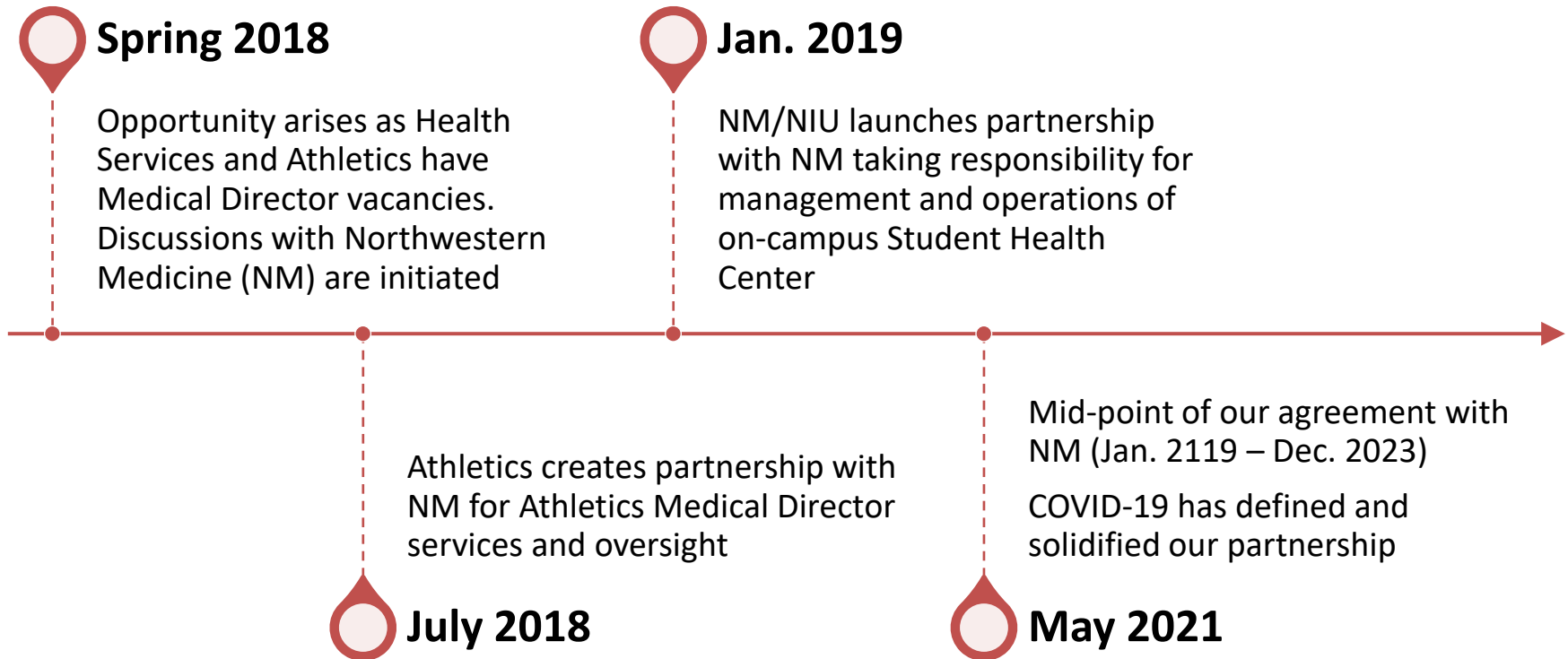
Board of Trustees

Northwestern Medicine Partnership Report

Academic Affairs, Student Affairs
and Personnel Committee

May 13, 2021

Northwestern Medicine Partnership: A Brief History



Collaboration Priorities



Enhance	Enhance the student experience by expanding the breadth and quality of on-campus medical care delivered to students
Increase	Increase student awareness of and satisfaction with Student Health Center
Affordability	Make on-campus health care more affordable for students and the University
Expand	Expand care with access to the Northwestern Medicine network

COVID-19 Response



COVID Contributions (AY 20-21)



- Protecting the Pack taskforce
- Services partner
- Symptomatic student response
- Medical oversight of surveillance program
- Return to athletic competition



COVID Services: Fall Response



- Gateway testing - point-of-care
- Surveillance testing
- Symptomatic/ exposure testing
- TeleHealth visits

Testing Site



COVID Services: Spring Response



Gateway

- **Confirmatory negative** testing for students prior to moving into NIU student housing
- Conducted at the start of the Spring semester during residence hall move-in days

Surveillance

- **Students, Faculty & Staff** living in NIU Housing, participating in face-to-face classes and/or interaction with public
- **Hired 16 NIU Students** to staff daily testing
- Monday through Friday with an **average of 300 daily tests**

Athletics

- Surveillance testing for Athletics
- Conducted per the NCAA guidelines

Student Experience



Services



Family Practice

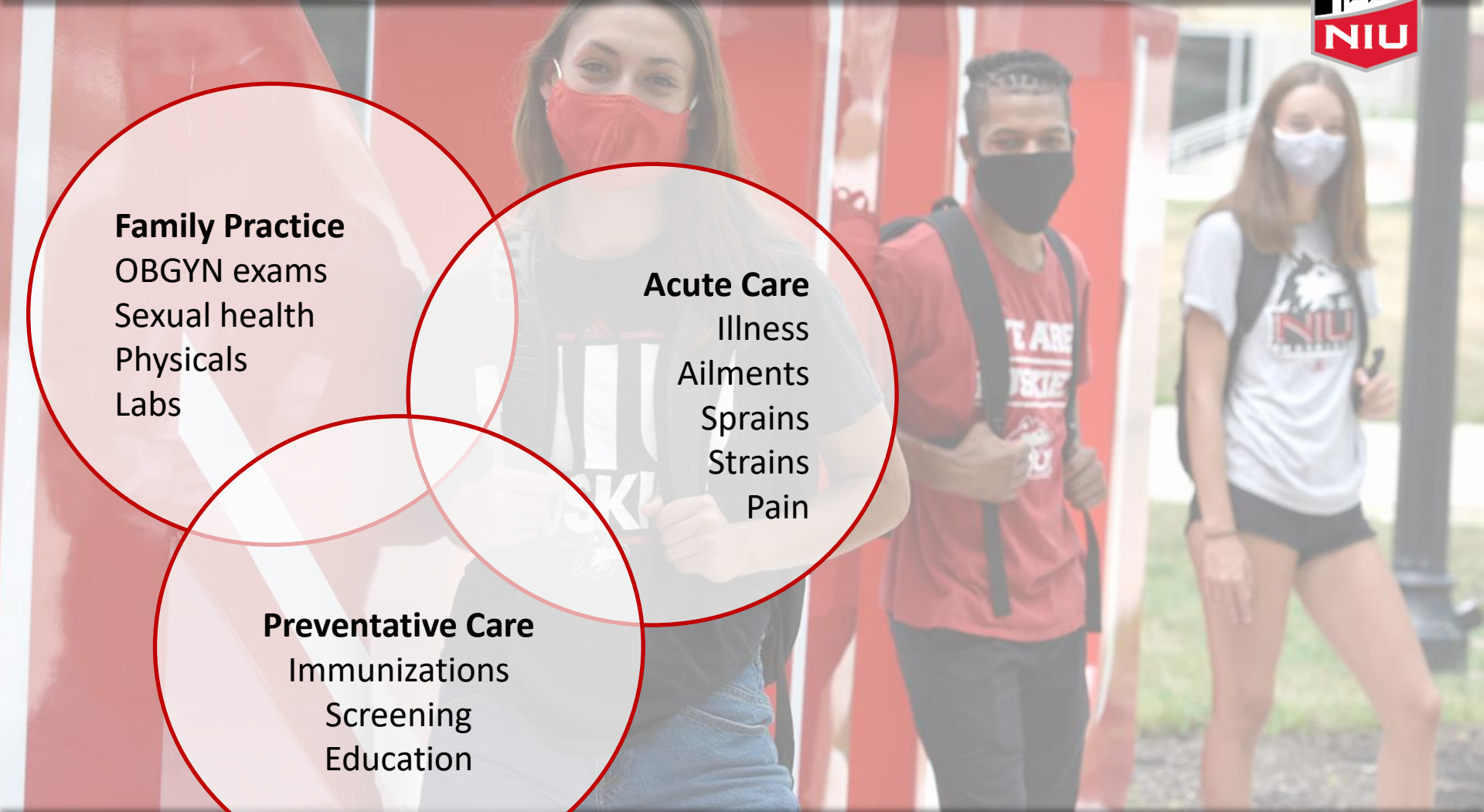
OBGYN exams
Sexual health
Physicals
Labs

Acute Care

Illness
Ailments
Sprains
Strains
Pain

Preventative Care

Immunizations
Screening
Education



Access to Care – Student Health Center



- Medical Director
- Provider visits
- Increased use of telehealth
- Same-day appointments



Access to Care - Athletics



- Medical Director
- Game coverage
- Physical therapy
- Local expansion of services
- Training room



Student Satisfaction



Satisfaction with Health Center providers for all students
(87% up from 82%)



Satisfied with knowledge demonstrated by designated medical
professionals regarding injuries for student athletes (4.42 up from 4.26)



Quality of care received from team physicians was high for student athletes
(4.38 up from 4.22)



Timely access to team physicians after reporting symptoms or injuries for
student athletes (4.38 up from 4.20)

Student Athlete Testimonial



"My experience with Dr. Smyth was fantastic. Throughout the whole process Dr. Smyth made sure that I was comfortable and that we were on the same page with everything. He is very personable, and it is clear his passion for his practice and his patients. He did an outstanding job during my surgery and the recovery has been extremely smooth. Would recommend Dr. Smyth to anybody!"

Expanding Partnership



Relationships



- Protecting the Pack taskforce
- Campus wellness initiative
- Illinois Consortium of Student Health Programs
- Emergency services
- Eating disorder treatment team



Interdisciplinary Treatment Team



The image displays a Zoom meeting interface with four participants in a grid view. The participants are:

- Meg Burnham** (Dietician Nutritionist): A woman with long brown hair and glasses, wearing a blue shirt.
- Ellington, Violet (Guest)** (Nurse Practitioner): A woman with long blonde hair, wearing a blue scrubs top, sitting in a clinical setting.
- Kara Britzman** (Psychologist): A woman with long brown hair, wearing a dark top.
- Meg Burnham** (Organizer): A small video thumbnail of the same woman as in the top-left tile.

The interface includes a 'Participants' sidebar on the right with the following details:

- Participants: Invite someone or dial a number, Share invite
- In this meeting (4): Mute all
- AR Rajendran, Amanda (Guest)
- VE Ellington, Violet (Guest)
- Kara Britzman
- Meg Burnham (Organizer)

Enhancements



- Cardiac screening program
- Fast-track UTI treatment
- Chaperone policy
- Fueling Station
- Trauma-informed care



Fueling Station

Looking Ahead



- Marketing strategy to reintroduce the health center to students in the fall
- Reinstate NIU-specific assessments for awareness and satisfaction
- Pilot additional access at satellite location



Thank you...



...to Northwestern Medicine for their continued partnership!

Questions?